

# EUROPEAN PAYMENT SUMMIT

## 2019

RE-THINKING TRANSACTIONS

EUROPEANPAYMENTSUMMIT.COM

25-26 APRIL  
2019

CO-  
HOST:

The Hague



PAYMENTS DRIVING  
DIGITAL  
TRANSFORMATION

SAVE THE DATE  
25-26 APRIL 2019  
THE HAGUE

CO-HOST:



## Payments Driving The Digital Transformation

Changing Consumer Behaviours - New Technologies - Regulatory and Legal Challenges

2019 European Payment Summit

Co-Host: The Hague

Returning to The Hague on 25-26th April 2019, the 17th edition of The European Payment Summit (EPS) will deliver debates and discussions on the major issues and trends currently affecting the global payments industry. We will assess the regulatory landscape against the backdrop of the latest developments in technology, with keynotes focusing on how we align global issues such as risk management and security. We will also look at emerging payment technology, platforms and how they can enable and empower the unbanked globally across Asia and even remote regions such as Africa.

The unique 2-day program will also feature key developments in open banking and the transformative effect emerging technologies such as AI and IoT may offer for AML and Cyber Security. Special break-out sessions will offer a deep-dive into specific areas of payments such as ticketing, the future of cards in the face of mobile wallets, and the real opportunities presented by cryptocurrencies beyond the hype. Best practice initiatives will be offered by international thought leaders from the payments industry via interactive keynotes and panel sessions, and analysis and guidance will be offered from regions and jurisdictions taking trailblazing initiatives in payments.

As a payments professional these 2 days of peer-to-peer learning and networking offer you the chance to make important new contacts and devise new strategies that will transform the way your organisation does business.

Join us in The Hague and feel free to share your program ideas and suggestions in advance!



Harry Smorenberg  
Chairman  
[harry@smorenberg.nl](mailto:harry@smorenberg.nl)



David Roberts  
Global Payments Director  
[droberts@currency-research.com](mailto:droberts@currency-research.com)

Day 1 - 25 April 2019

08.00 Welcome Coffee & Registration

09.00 Introduction by Summit Chairman

09.15 Welcome to The Hague

09.30 Keynote Panel Debate with Q&A

Payments Driving The Digital Transformation

- From transactional necessity to business enabler
- Ride-share services
- Online retailers/ mobile payments/ card schemes

Julian Sawyer | COO | Starling Bank

Andréa Toucinho | Payments and Financial Services Expert

10.15 Keynote Panel Debate with Q & A

The Brave New Payments World - A Regulatory Challenge

- Global Alignment GFIN
- Cybersecurity risk management

Petra Hielkema | Division Director Payments and Market Infrastructure | De Nederlandsche Bank

Monica Monaco | Founder and Managing Director | TrustEuAffairs

Nadja van der Veer | Payments Lawyer & Co-Founder | PaymentCounsel

Gijs Boudewijn | Chairman of the Payment Systems Committee | European Banking Federation

John Basquill | Editor | Payments Compliance (moderator)

11.00 Networking Break

11.30

**A1** The New Era of Ticketing

- Paying for airline, travel and entertainment transactions
- Avoiding fraud and ticket re-sales
- Instant and guaranteed payment solutions

Gary Munro | Principal Consultant | Consult Hyperion

**B1** Next Gen Payments Security and Reducing Fraud Risk

- Implementing AI
- AML Monitoring Tools
- Cyber Security in Payment Networks

12.15 Keynote Speech

A Tale of Two Regions: Southeast Asia and Europe - could they be any more different? Or are they?

- Contactless/ mobile payments leapfrogging cards
- Different regulatory approaches

12.35 Meet the Florin Awards Nominees

5 Nominees to be introduced or introduce themselves with their key headlines, 3 minutes each

12.50 Networking Lunch

14.00 The Fintech Intermezzo #1

14.15 Meet The Florin Awards Nominees (Part 2)

5 Nominees to be introduced or introduce themselves with their key headlines, 3 minutes each

14.30

### A2 The Big European Cash Divide

- Present situation reviewed
- Why we still need cash
- The cost of cash and alternatives

Paul Rodgers | Chairman | Vendorcom

Daniel Lowther | Head of fintech | Ccgroup (moderator)

### B2 Migration of Cards

- Innovation driving the survival of cards
- From cards to mobile wallets
- Cards and eCommerce

David Parker | Founder and CEO | Polymath Consulting (moderator)

15.15

### A3 Breakthrough Payment Platforms

#### Movers and Shakers in Europe

- Latest developments
- Cutting-edge tech solutions
- Game-changing features

Paul Alfing | Senior Consultant Retail | Payments Advisory Group (moderator)

### B3 Aligning Identity Solutions in Europe

#### Supporting Seamless Transactions

- The scattered landscape explained
- Common options for alignment
- Importance of seamless transacting

16.00 Networking Break

16.30

Keynote Briefing

17.00 Meet the Florin Awards Nominees

### Privacy & Payments

17.15

- The effects on our behaviour
- Is GDPR really working?
- How transparency can influence our buying patterns
- AI / Big Data - Retailer Power Play?

17.45

Cocktail Reception

19.30

Dinner & Awards Ceremony

08.00 Welcome Coffee & Registration

09.00 Recap by Summit Chairman

09.05 Keynote Briefing

Implementation for Success - Open Banking Reality

Marjan Delatinne | Global Head of Banking | Ripple  
 Nilixa Devlukia | Head of Regulatory | Open Banking  
 Leila Fourie | CEO | Australian Payments Network  
 Christian Schäfer | Director | Head of Payment Products & Solutions | Initiative Director - Group wide PSD2 project | Deutsche Bank AG  
 Gijs Boudewijn | Chairman of the Payment Systems Committee | European Banking Federation

09.50 Financial Inclusion - The Next Revolution in Payments

- Innovations from regions like sub-saharan Africa
- Banking the unbanked
- New means of cross-border payments

Kinda Chebib | Consultant | Euromonitor International  
 Neil Harris | Advisory Board Member | Emerging Payments Association

10.15 Keynote Panel Debate with Q&A

- Alignment of Real Time Payments Across International Borders
- New technologies and interoperability driving new payment services
  - Are fast rails enough?
  - Lack of compliance standards

Saskia Devolder | Head of Western and Central Europe | SWIFT

11.00 Networking Break

11.30

A4 The Legalities of Payments

- The need to mediate in a global economy
- International standards or the lack thereof
- Safe eCommerce - retail and wholesale

Jeremy King | International Director Europe | PCI Security Standards Council

B4 Emerging Payment Models

Emerging innovative business models powered by Open Banking, PSD2 and other industry changes. From aggregator services and new credit decisioning models to card disintermediation and future risk considerations.

- Which business models will win out?
- Which are simply unsustainable?
- Who are the key players to watch in the new innovation cycle and who are their customers?

Louise Beaumont | Industry Advisor | Bottomline Technologies (moderator)  
 Ed Adshead-Grant | General Manager Payments | Bottomline Technologies  
 Michael Jensen | CEO | Global Risk Clinic

12.00 Networking Lunch

13.00 The Fintech Intermezzo #3

13.45 Keynote Speech: 5 Live: The 5 things the industry should be focusing on in the year ahead

13.45

Dave Birch | Global Ambassador | Consult Hyperion

14.15 Keynote Panel Debate

## Speakers 2019



**Andréa Toucinho**

*Payments and Financial Services  
Expert*

[Read more](#)



**Dave Birch**

*Global Ambassador at Consult  
Hyperion*

[Read more](#)



**Kinda Chebib**

*Consultant at Euromonitor  
International*

[Read more](#)



**Paul Rodgers**

*Chairman at Vendorcom*

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**Gary Munro**

*Principal Consultant at Consult  
Hyperion*

[Read more](#)



**Jeremy King**

*International Director at PCI Security  
Standards Council*

[Read more](#)



**Nadja van der Veer**

*Payments Lawyer & Co-Founder of  
PaymentCounsel*

[Read more](#)



**Petra Hielkema**

*Division Director Payments and Market  
Infrastructure at the De Nederlandsche  
Bank*

[Read more](#)



**Paul Alfing**

*Senior Consultant Retail at Payments  
Advisory Group*

[Read more](#)



**Leila Fourie**

*EGM Consumer Finance at  
Commonwealth Bank of Australia*

[Read more](#)



**Marjan Delatinne**

*Global Head of Banking, Ripple*

[Read more](#)



**Daniel Lowther**

*Head of fintech at PR consultancy*

*CCgroup*

[Read more](#)



**Monica Monaco**

*Founder and Managing Director of  
TrustEUAffairs*

[Read more](#)



**Neil Harris**

*Chief Commercial Officer at Global  
Processing Services*

[Read more](#)



**Christian Schäfer**

*Director, Head of Payment Products &  
Solutions, Initiative Director - Group  
wide PSD2 project | Deutsche Bank AG |  
Frankfurt*

[Read more](#)



**John Basquill**

*Editor at PaymentsCompliance*

[Read more](#)



**David Parker**

*Founder and CEO of Polymath  
Consulting*

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**Nilixa Devlukia**

*Head of Regulatory at Open Banking*

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**Julian Sawyer**

*COO and Co-founder of Starling Bank*

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**Saskia Devolder**

*Head of Western & Central Europe at  
SWIFT*

[Read more](#)



**Harry Smorenberg**

*CEO, Smorenberg Corporate  
Consultancy*

[Read more](#)



**Gijs Boudewijn**

*Chairman of the Payment Systems  
Committee of the European Banking  
Federation, Brussels and Deputy  
General Manager at the Dutch  
Payments Association, Amsterdam*

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